



Request for Quotations Unarmed Security Guard & Patrol Services

Questions + Answers

Questions must be submitted via e-mail to funding@first5fresno.org. Questions will be accepted until **Tuesday, February 17, 2026**. If questions are received, responses will be posted under the funding page (<https://first5fresno.org/what-we-do/#funding-opportunities>) of the F5FC website by 5:00 p.m. every Wednesday beginning January 14, 2026, through February 18, 2026.

Question Received	Answer
Questions received between January 22, 2026 – January 28, 2026	
1) Is the front parking lot the only parking owned by the Lighthouse for Children (LFC)?	1) Yes, the front parking is the only First 5 Fresno County-owned parking.
2) Does the Lighthouse for Children (LFC) have CCTV cameras that the security contractor will have access to?	2) Yes, the LFC does have cameras throughout the interior and exterior of the building that the selected vendor will have access to.
3) Will the selected vendor have building access (e.g. keys, badges, security codes, etc.)?	3) Yes, Security will be given all necessary building access.
4) Is there visitor sign-in process at the LFC?	4) Sign-in process is the responsibility of tenants of the LFC Facility. There are no sign-in requirements for visitors at the front desk.



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5) How is coverage determined during lunch and breaks?	5) Schedules will be determined and maintained by the vendor. Please refer to the RFQ document for further details: “At no extra cost to F5FC, the Contractor will be required to provide any fill-in personnel with the same process and training prior to covering the LFC site for the regularly scheduled guard included but not limited to the when/if the following events occur: meal coverage, vacation, scheduling conflict, ailment, leave of absence, last minute emergencies, resignation”.
6) Is there a sign in process for the Lactation Room on the second floor?	6) Currently, there is no sign-in process for the Lactation Room, access to the Lactation Room is monitored by security, but sign-in will be required when the space is fully functioning.
7) Are there any prioritization points around the building for security?	7) Our number one priority is the outdoor play yard. First 5 asks Security to be vigilant and detail oriented when it comes to the play yard as it is an active school. Other areas like the trash enclosure may require some patrol and coordination with janitorial.
8) Is there a silent alarm within the Facility that security needs to know about?	8) There are multiple buttons throughout the building to place the building in lockdown.



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9) Is there a need for extra security at certain times like maybe an event with community leaders at the LFC?	9) If a need for extra security is determined, that will communicate with security in advance.
10) Noticing the RFQ includes a need for contact with security 24 hours, will there be a point of contact for Security?	10) Yes, Security will have LFC point of contact information. Please refer to the RFQ document for further details: “24-Hour Communications Capability: Contractor shall maintain a 24-hour communications center in order to be in communications with F5FC and its facility management authorized agent(s) at all hours.”
11) What type of technology would Security be required to use (like excel, word, etc.)?	11) It’s recommended that the vendor trains the on-site guards in basic Microsoft suite (Outlook, Word) for communication and learn how to navigate the security camera software.
12) What role does Security play with deliveries? When there is a food delivery, will there be a need for further security?	12) Security may assist with opening doors and access, when needed, but there are no extra duties for deliveries.



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Questions received between January 15, 2026– January 21, 2026

No questions submitted

Questions received between January 7, 2026– January 14, 2026

No questions submitted